

How do I pay?

We offer several methods of payment including cash and credit cards. Debit and credit card transactions are processed through PAYPAL. Please let us know in advance if you plan to pay with your card.

How far in advance can I order?

Our products are on a first-come first served basis. Do not wait until the last minute to place an order. It is important to book and place a deposit on units.

What happens if it rains?

We do not charge a fee for bad weather, although it is the coast and rains all the time the inflatable may be used in showers. Inflatable may not be used on Inclement weather includes, hail, lightning, winds in excess of 15 mph, hurricanes or other times deemed by us for the safety of the renters and installers. When applies, the morning of please contact us to speak about the current inclement weather when approved we will gladly reschedule your rental within 90 days. If setup has been completed there will be no reschedule. K-Bar Farm and its Representatives reserves the right to cancel delivery if it is determined that weather will be a factor in the safety of the participants.

When do you deliver and pick up the inflatable?

We deliver all inflatables before your event is scheduled to begin. We will be there to setup before your event start time, this may be the day before too. We will contact you if that is needed for scheduling. Our rental periods are for the party time only (minimum of four (4) hours) Special arrangements can be made and discussed when ordering. Or can be rented for weekend rentals.

Can you set up indoors?

Yes. We can setup all of our bouncers indoors as long as the building is spacious enough to accommodate them. There are overall set up for outdoor rentals.

Do you charge a delivery/setup fee?

We do not charge a delivery fee in our service area. if you are outside of our service area an additional fee may be required. We automatically include delivery with no additional delivery charge within 35 miles of 2416 Memory Ln 29569. There are other locations outside of this that are included too for more information please reach out to us at [Kbarfarminflatables@gmail.com](mailto:Kbarfarminflatables@gmail.com) please include 'inflatable rental questions' in the subject line to help us see you first!

Can I add things to my inflatable?

You may not add (but not limited to) soap, oil, paint, silly string, ride ons or anything else that may make the inflatable dangerous or in some way or another danger a rider or the inflatable doing so could result in the renter incurring extra fees.

You may add tables, chairs or snow cone machine to your rental for your party!

